

CSA



COMMISSIONING
SPECIALISTS
ASSOCIATION

Index

CSA SOCIAL MEDIA #CSAHORSHAM OR #COMMISSIONING

Entries for the **2026** CSA Awards are officially open!

Now's your moment to
step into the spotlight
and showcase your achievements!

[Enter now](#)



COMMISSIONING
SPECIALISTS
ASSOCIATION

Gala Awards
2026

*This Edition of Index
is sponsored by:*





CHAIRMAN'S SAY

The pace of change within the CSA is truly quite exceptional at this time. We have a number of plans in progress and several others in the pipeline.

As I reported in the last issue, we have taken the significant decision to divest ourselves of the office in Horsham and we completed the preparations for that by having the external cladding upgraded at the end of March. By the time you read this, it will have been on the market for four weeks or so and hopefully generating serious enquiries. The money we get from the sale will provide much needed capital for our future development plans.

We have also made a significant change in our accounting arrangements. As many of you will know, Alan Cram has provided accountancy services to the CSA for more than 20 years. Unfortunately, as a sole trader that arrangement created a single point of failure. With our annual turnover approaching £500k we could no longer afford to be in that position. We have thus taken the difficult decision to engage another organisation that has several members of staff, thus improving our resilience. I would like to take this opportunity to thank Alan for his efforts over the years. Alongside the change in provider, we have also adopted a different accounts software package. The new system, Xero, is very easy to use and, even better, integrates seamlessly with the new digital platform that we are developing. This is already the subject of trial runs with the office team – look out for more news soon.

There have also been exciting developments for the Commissioning Management for Project Teams seminar. Not only do we have a major construction project management company booking several sessions for their staff, but we have also achieved another major success. Neil Burdess has worked diligently with CPD UK and has got the Seminar accepted by them. That allows attendees to log the courses as part

of their continued professional development. Details are provided in Neil's column.

In yet another example of our progress, we are now running the CSA exams on our own platform. It means that we can control the tests in more detail than previously and this will hopefully eradicate some of the anomalies that sometimes occurred. It should also mean that we are able to let candidates know their results rather more quickly than before. Please see Tony Anderson's column for further information.

Our Annual Awards provide a good opportunity to renew old acquaintances and forge links with new people. They are, however, primarily contained within our element of the building services world and are concentrated on those who have submitted entries. We have thus decided to improve our communications with the wider services world by holding a 'Chair's Celebration' in June of this year and invite several of the movers and shakers to attend. Our aim is to ensure that they are aware of the CSA's expertise, experience, aims and aspirations and how we can work together. We are also taking the opportunity to invite some of the CSA members that volunteer their time to assist our committees.

Talking of the Awards, all of the major sponsorship packages have now been adopted and there are only a couple of minor packages available. If you want to promote your company at the awards you had better get in quick! Don't forget that the entries are now open – as the National Lottery puts it so succinctly,

YOU HAVE TO BE IN IT TO WIN IT,
but also

IT COULD BE YOU.

As the UK building services sector accelerates toward net zero and low-carbon systems, a fundamental shift is underway in how closed loop systems are protected from corrosion.

Traditional chemically dosed regimes are now increasingly being challenged by a new generation of guidance and best practice that prioritises system design, water quality, and long-term stability over ongoing chemical intervention.

System design, commissioning and ongoing maintenance is critical to achieving efficient system operation and strict KPIs.

As a result, flow control and energy distribution (heating/chilled) plays a vital role in being able to achieve design efficiencies.

Modern equipment operates within extremely tight tolerances with very little margin for error, gone are the days of large water ways, basic flow control and energy wastage.

The condition of the circulation water plays a pivotal role in ensuring systems remain efficient.

Leading HVAC manufacturer's, who produce many of the products utilised in UK systems (heat pump, chillers, FCU, HIU, circulation pumps and control valves), require strict control of the water quality to ensure efficient and reliable operation of their product.

These manufacturer's do not insist on the use of chemical additives to protect their products, instead opting for more technical based solutions which are compatible with modern system components, chemically pure water which ensures corrosion, bacteria, debris and hardness forming salts do not affect the operation of the delicate internal operating parts.

As a result, emerging UK publications such as BSRIA BG89 and HNTAS TS1 reflect this transition, signalling a move toward low-salt, chemically free approaches aligned with modern system demands.

Much of this evolving UK guidance is rooted in established European standards, most notably VDI 2035 and the more recent VDI 6044.

VDI 2035 sets out a preventative philosophy for closed heating systems, focusing on the control of key water parameters (**Oxygen, electrical conductivity, pH, and hardness**) to eliminate the conditions in which corrosion and scale can occur.

Rather than relying on inhibitors, it promotes the use of demineralised water, system tightness, and oxygen control to stop degradation at source.

VDI 6044 builds on the principles of VDI 2035 by extending a chemical-free, engineering-led approach into modern closed cooling and low-temperature circuits.

While VDI 2035 focuses on heating systems, VDI 6044 recognises that corrosion, fouling, and microbiological risk are equally critical in chilled and low-temperature environments, particularly as systems become more complex and operate at lower temperatures where biological activity can increase.

At the core of VDI 6044 is the requirement to create a stable, controlled water environment where the drivers for corrosion and bacterial growth are systematically removed rather than chemically suppressed.

Oxygen control is essential to maintain any successfully operated system, even a well-treated chemically dosed system can rapidly deteriorate if oxygen is allowed to enter through poor pressurisation control, leaking components, or diffusion through non-barrier materials.

VDI 6044 emphasises the use of products designed to strip dissolved oxygen from the system water. Maintaining low oxygen levels, combined with system tightness (eliminating ingress through seals, joints, and permeable materials), prevents the continuous replenishment of oxygen that would otherwise sustain corrosion reactions.

Without oxygen, the electrochemical process that drives corrosion has been removed, preventing system degradation.

System tightness is therefore not just a mechanical requirement but a water quality control measure, maintaining sealed, pressurised systems with minimal make-up water, as fresh water introduces both oxygen and dissolved salts.

Filtration plays a central role by continuously removing suspended solids, corrosion by-products (such as magnetite), and installation debris. Particulate matter not only accelerates under-deposit corrosion by creating localised electrochemical cells but also provides surfaces on which bacteria can colonise. Fine filtration therefore supports reliable system operation, keeping the system clean and hydraulically balanced (protection of delicate components), and preventing both corrosion and microbiological activity.

Hardness control, primarily the reduction of calcium and magnesium ions addresses the risk of scale formation. Scale deposits act as thermal insulators, reducing efficiency, but they also create differential conditions on metal surfaces that promote under-deposit corrosion. By maintaining low hardness levels, systems remain both thermally efficient and less prone to localised corrosion. Furthermore, hardness forming salts can deposit on the internal surfaces of control valves which impedes their operation.

Electrical conductivity control, High conductivity increases the electrolyte strength of the water, accelerating galvanic and general corrosion processes. VDI 6044 therefore advocates maintaining low and stable conductivity levels, typically achieved through the use of demineralised fill water and controlled make-up strategies. Stable conductivity also supports predictability in system behaviour and reduces the risk of stray current corrosion. The use of demineralised water over traditional dosing removes potential nutrition source which is vital for bacterial growth.

pH control, ensuring strong naturally occurring oxide layers are produced preventing the rate at which corrosion can occur. Passivation layers that form on the surfaces of the metal surfaces protect the surfaces from electrochemical reactions. System water, which is operating in the slightly alkaline spectrum, prevents bacteria formation by operating outside of the optimal growth range, alkaline water is less favourable to bacteria proliferation.

These physical control measures, collectively contribute to microbiological management.

In the absence of nutrients (particulates), oxygen, and favourable conditions, bacterial growth is inherently limited.

In essence, VDI 2035 & 6044 promotes a preventative, scientific approach to modern day systems, where chemically pure and clean water is maintained by ensuring systems operate with low oxygen content, minimal dissolved solids and the correct pH.

By controlling these parameters, both corrosion and bacterial risks are addressed at their root cause—delivering a more stable, efficient, and sustainable system without dependence on ongoing chemical dosing.

In response to this clear industry direction, chemical-free water treatment solutions from eleXion, have been specifically engineered to support compliance with VDI 2035 and VDI 6044, while aligning with the forthcoming UK guidance.

Constant corrosion control is ensured by eliminating the key elements that are vital for corrosion and bacteria formation, without the need for traditional chemical dosing.

Instead, our simple to operate and maintain system offers long-term system stability, ensure strict KPIs and design efficiencies are maintained, while operating in full accordance with the UKs latest best practice.

The redoX & ioniX filling stations continuously maintain water quality in accordance with established chemical-free guidance, such as VDI 2035 & 6044, as well as the upcoming requirements Setout in BSRIA's BG89 & HNTSA TS1 (Depleted water).

CONSTANT CORROSION CONTROL - CHEMICAL-FREE WATER QUALITY COMPLIANCE

Next generation technical advancements from our tried and tested classic design.

redoX reaction vessels provide constant corrosion control by removing dissolved oxygen, providing pH control & stabilising system conditions.

Corrosion and bacterial risks are significantly reduced without the requirements for chemical additives. Instead, a more simplistic easy to manage, scientific approach to water management is implemented over traditional UK regimes.

REDOX COMMERCIAL RANGE



Technical advancements in field of electrochemistry provide a more efficient method of removing dissolved oxygen and maintaining optimum pH levels.

These advancements also include facilities that aid dirt filtration and air separation, ensuring both heating and chilled systems remain complaint with known chemical free guidance, while targeting the required KPIs set out to be complaint with future UK guidance.

REDOX THREE ZONE TECHNOLOGY

Three zone technology accelerates the electrochemical process, increasingly improving the efficiency in which dissolved oxygen is removed and therefore the rate at which the pH of the circulation water is increased.

These advancements, enable existing systems that are experiencing corrosion issues to be restored, using non intrusive methods and new systems to be maintained to a non-corrosive state, ensuring efficiencies are maintained and systems remain reliable and low cost throughout their operational life.

ADVANCED FILTRATION SYSTEM

- Full-body filter basket maximises debris capture capacity.
- Removable stainless-steel filter bag for straightforward servicing.
- Selectable micron sizes tailored to system requirements.
- Differential pressure gauges clearly indicate when servicing is required, ensuring consistent performance.

MAGNETIC SEPARATION TECHNOLOGY

- Full-body high-strength neodymium magnet.
- Installed within a dry pocket for simple, clean maintenance.
- Efficient removal of magnetite and ferrous debris without system interruption.

Three-Zone Performance Technology

The redoX vessel incorporates a unique three-zone internal design to enhance separation efficiency and electrochemical performance:

Zone 1 – Dirt Settlement

An internal air/dirt disbursement plate reduces flow velocity, allowing heavier particles to settle before reaching the filter basket, protecting it from premature blockage.

Zone 2 – Air Removal

Microbubbles released at the disbursement plate rise naturally and are vented through the integrated automatic air vent.

Zone 3 – Electrochemical Reaction Zone

Optimised internal flow conditions and increased internal surface area (3 zones) maximise electrochemical activity for superior oxygen removal.

Enhanced Electrochemical Performance

The full-body filtration structure increases cathode surface area, significantly improving the electrochemical reaction within the vessel. This enhances dissolved oxygen removal through electrically induced oxygen reduction, helping protect system components from corrosion.

High-Purity Magnesium Anodes

- Bare-surface, high-purity magnesium anodes:
- Rapidly remove dissolved oxygen.
- Continuously stabilise and maintain optimum pH levels.
- Provide long-term electrochemical protection.
- Operate without chemical dosing.

BMS connectivity

Optional BMS connectivity with the ability to remotely monitor:

- Anode performance.
- Differential pressure across the filter.
- Water meter.

REDOX DOMESTIC & LIGHT COMMERCIAL RANGE



Models available: Domestic, light commercial, commercial & industrial.

The Result

- ✓ Crystal-clear system water.
- ✓ Environmentally responsible alternative to chemical dosing.
- ✓ Compliance with manufacturer guidance.
- ✓ Warranties maintained and protected.
- ✓ Sustained system efficiency.
- ✓ Reliable operation at design performance levels.

ioniX Filling Station

With corrosion being an electrochemical process the rate at which corrosion can occur, can be significantly reduce with the use of demineralised water.

Salts and minerals which can accelerate corrosion, cause limestone formation and provide a nutritional source for bacterial growth are removed at point of fill, before entering the system.

Alternatively, these salts can also be removed during inline conditioning process, alongside existing stagnated chemicals, where rectification of existing system water is required due to the transition from chemically dosed regime to a chemical free regime.

ioniX filling stations have been designed to ensure that all systems, no matter the volume, can be filled or conditioned to achieve low conductivity water, incompliance with low saline requirements.

Permanently fitted, IoniX filling stations are sized dependant on system volume, anticipated system loss/future filling requirements and quality of the local supply water.

The ioniX filling station are positioned onto a system to ensure all future top up water is pre conditioned before entering the system. The filling station must be located so that both manual and automatic top ups both flow through the filling station before the water enters the system.

Mobile ioniX filling stations can be utilised for either initial system fills or rectification projects, dependant on required flow rates, system volumes and current water quality.

Each filling station is filled with our special blend mixed bed ion exchange resin Xi+.

Xi+ has been formulated to ensure compliance with VDI 2035, 6044 & future UK guidance requirements, where the purified water generated is also pH controlled, allowing for an increase in the fill waters pH before it enters the system.

- Rated to 10 bar (higher pressures on request).
- 6,15,25,50,100 litre units as standard – Mobile units up to 300 litres.
- Flow rates up to 300 lpm.
- Both permanent and mobile units can be connected in parallel to increase performance.
- SS 316.
- Flexible installation, pipe work can be fitted in any direction to suit site conditions.
- Valve kit with sample point supplied as standard.
- 8 Inch full body lid (no mess when inserting resin).
- Removable SS 316 spray nozzles.
- Flow meter to calculate water treated and outgoing conductivity.
- Mobile units fitted with control valve and water quality computers (can be left unattended).
- Full bore drain.
- BMS connectivity via volt free alarm & optional water meter (Modbus or pulse).





CTO UPDATE

Due to increased demand in 2026, we have delivered six Core Concepts courses over the past two months. This represents a 50% increase compared to the same period last year.

COMMISSIONING MANAGEMENT CORE CONCEPTS COURSE

Our Core Concepts course continues to receive excellent feedback for both content and delivery. To register interest, or to arrange a dedicated course for your organisation, please contact: office@csa.org.uk

For our latest CM Core Concepts courses availability please see the next page for the latest available set of course dates.

CSA EXAMINATIONS – MEMBER FEEDBACK AND IMPROVEMENTS

A key topic raised at last year's AGM, as well as through member feedback since then is related to CSA examinations. Concerns included exam costs, IT requirements, and overall accessibility.

Following both internal discussions and wider industry engagement, the CSA identified five primary member concerns:

- IT protocols considered overly intrusive
- Excessive RAM requirements for proctoring software
- Lack of real-time technical support during exams
- High costs associated with DLC exams
- No detailed feedback provided on exam results

CSA EXAMS – TRANSITION TO IN-HOUSE DELIVERY

In response, the CSA has brought all examinations in-house. Since our last update, we have developed and implemented eight

internally delivered exams, covering all aspects of proctoring, hosting, and marking. This transition has enabled:

- ✓ Removal of third-party proctoring requirements
- ✓ Reduced hardware and software demand for candidates
- ✓ Real-time invigilation with live technical support
- ✓ Elimination of third-party hosting fees, allowing cost savings to be passed on to members
- ✓ Provision of individual feedback for all candidates

Additionally, following committee approval, each DLC now includes a free exam, improving accessibility for all learners.

DELIVERY PERFORMANCE (PAST 7 WEEKS)

Since launching the new CSA exam format, we have:

- ✓ Hosted 12 exam sessions at varying dates and times
- ✓ Delivered 4 out-of-hours sessions to support international candidates
- ✓ Enabled up to 12 students to sit multiple exams simultaneously (across 8 exam types)
- ✓ Invigilated 61 students
- ✓ Assisted 7 students with exam access issues
- ✓ Resolved 10 exam-related queries in real time





**COMMISSIONING
SPECIALISTS
ASSOCIATION**

Commissioning
Management

CxM Core Concepts

Latest, industry-focused training
designed for today's commissioning
managers

Next available dates:

June - 2nd & 3rd

July - 7th & 8th

August 18th & 19th



Practical Learning

Expanded on-site stages
for real, applicable
experience



CSA Grading

Essential knowledge base
for CxM Grades
(CM1-CM3)



Fully Updated

Reflects current
regulations, standards
and best practices



Interactive Format

Six structured modules
from concept to
occupancy



Expert-Led

Taught by commissioning
managers with 30+ years'
industry experience



CSCS SKILLcard

Pathway for
commissioning managers
to obtain a SKILLcard

Emerging Risks in HVAC Commissioning and Water Treatment

Why modern businesses need to look beyond traditional liability cover

HVAC commissioning and water treatment specialists operate in a highly technical environment where accuracy, performance, and compliance are essential. From testing heating and cooling systems to preparing water systems for safe operation, the work carries clear responsibility.

Most businesses in this sector already rely on Employers' Liability and Public Liability insurance to protect against physical risks. However, as services evolve and businesses take on more advisory, reporting, and data-led work, additional exposures are becoming more relevant.

Two areas in particular are gaining importance: Professional Indemnity and Cyber insurance, alongside Management Liability such as Directors and Officers cover.

Professional Indemnity: When Advice Carries Risk

Many commissioning and water treatment companies now provide detailed reports, technical input, and operational guidance. Where advice or documentation forms part of the service, there is potential exposure to financial loss claims.

This could arise from an error in a commissioning report, an omission in documentation, or incorrect technical guidance that leads to system inefficiency or failure. These situations may not involve physical damage but can still result in significant costs for clients.

Professional Indemnity insurance is designed to respond to these types of claims, helping with defence costs and potential compensation.

Cyber: A Risk for Every Business

Digital working is now embedded in day-to-day operations. Client data, system information, and business records are stored and shared electronically, often across multiple devices and platforms.

This creates exposure to risks such as phishing, ransomware, and data breaches. Even smaller businesses can be affected, with impacts including operational disruption, financial loss, and reputational damage.

Cyber insurance can provide support in responding to incidents, including access to specialist assistance, data recovery, and guidance on managing the situation.

Directors and Officers: Protecting Leadership

As businesses grow and take on more contractual and regulatory responsibilities, the personal liability of directors and senior managers becomes an important consideration.

Directors and Officers insurance, often referred to as D&O, is designed to protect individuals against claims arising from decisions made in their managerial capacity. This can include allegations of mismanagement, regulatory breaches, or disputes with

employees or third parties. For business owners and leadership teams, this cover can provide reassurance that their personal position is protected alongside the business.

Taking a Broader View of Risk

While Liability insurance remains essential, it may not address all modern exposures. Professional advice, digital risks, and management responsibilities can all create gaps if not considered as part of a wider insurance strategy.

Reviewing cover in line with how your business operates today can help ensure that protection keeps pace with change.

About Clear

Clear Insurance Management is a Chartered insurance broker and a **leading independent UK broker**, with over **25 years of experience** supporting businesses across specialist sectors, including **HVAC commissioning and water treatment**. Clear works with clients to understand their risks and provide informed, tailored insurance solutions that reflect how their businesses operate.

Get in Touch

For further information, please contact:



Ashley Simmons | Specialist Advisor

E-mail: ashley.simmons@thecleargroup.com

Tel: 01494 733361

clearinsurancemanagement.com



Broker at **LLOYD'S**



NEIL BURDESS

CEO

A MAJOR STEP FORWARD FOR THE CSA

Much of our work at the CSA happens quietly in the background, but the Spring Index gives me the opportunity to share something that genuinely represents one of the most significant developments in the Association’s 36-year history.

Over the past year, we have been working closely with our development partners, Knights Digital, on a major digital transformation project designed to bring the CSA fully into the modern world of connectivity, accessibility and member engagement. I am delighted to officially introduce **CSA Connect** – our brand-new digital platform built specifically for CSA members.



After extensive discussion and consideration of several ideas, the CSA Marketing Committee unanimously voted for “**CSA Connect**” as the new platform name, and rightly so. It reflects exactly what this platform is about, connecting members with their professional information, training, technical resources and the wider CSA community in a simple, modern and intuitive way.

Within this Spring edition you will see a sneak peek of the **CSA Connect** logo and screenshots from the new app, offering a first look at what is coming very soon.

WHAT IS CSA CONNECT?

CSA Connect is a secure, members-only digital platform that brings all CSA functions together in one place. Whether you access it via a PC, laptop, tablet or mobile phone,

CSA Connect has been designed for ease of use and quick access to the information you need.

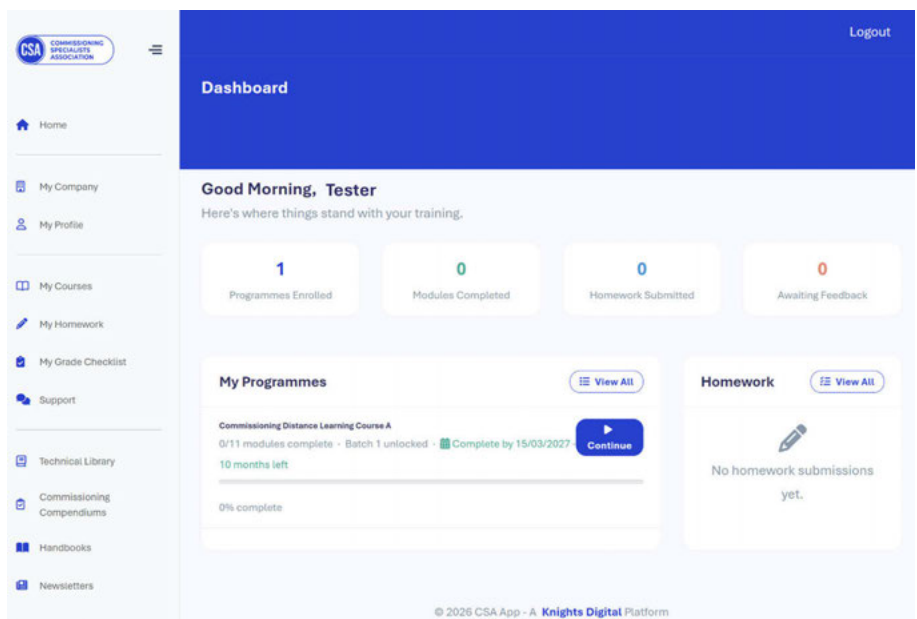
Once we go live, all existing member data will be migrated across, including your membership number, grade and key personal details, into a dedicated individual profile. You will receive an automated email providing instructions and a password to access the platform for the first time.

If you have recently changed email address details, I would encourage you to notify the CSA Office as soon as possible to ensure a smooth transition.



From day one, **CSA Connect** will give members access to:

- Your CSA membership profile and grade
- Digital membership and examination certificates
- Intuitive Distance Learning Course (DLC) training
- Free and easy access to all of the CSA’s technical library
- Automated membership renewals





NEIL BURDESS

CEO

DIGITAL MEMBERSHIP CARDS – A FIRST FOR THE CSA



As noted in our membership renewal communications earlier this year, for the first time in 36 years the CSA is no longer issuing physical membership cards.

All membership cards now sit securely within **CSA Connect**, including built-in functionality such as QR code verification. This allows third parties, for example, a Main Contractor or Client to validate your competence when undertaking commissioning, water treatment or commissioning management activities on a project.

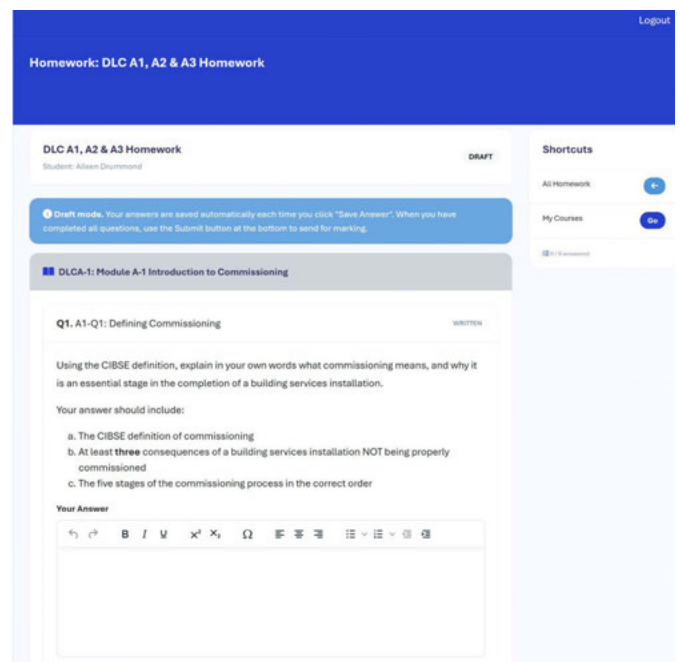
These types of competence checks are only going to increase as the industry continues to raise standards, particularly following regulatory drivers such as the Building Safety Act. **CSA Connect** positions our members strongly for this evolving landscape.

TRAINING & DLC MANAGEMENT – ALL IN ONE PLACE

CSA training functions are also being fully integrated into **CSA Connect**.

For members undertaking Distance Learning Courses (DLC's), this means:

- Requesting DLC's in just a couple of clicks
- Access to modules, homework and submissions in one place
- Tutor marking, feedback and comments within the platform
- A clear view of progress throughout your training



Existing DLC students will be transitioned onto **CSA Connect** on a phased basis, with further information to follow shortly.

DEDICATED TOOLS FOR CORPORATE MEMBERS

Corporate Members will benefit from a company-level admin account, allowing a nominated individual to manage everything centrally, including:

- Annual memberships for all staff
- Visibility of employee grades and training programmes
- Enrolment and payment for DLCs directly within **CSA Connect**

This is a major step forward in simplifying membership and training management for our Corporate Member organisations.



NEIL BURDESS

CEO

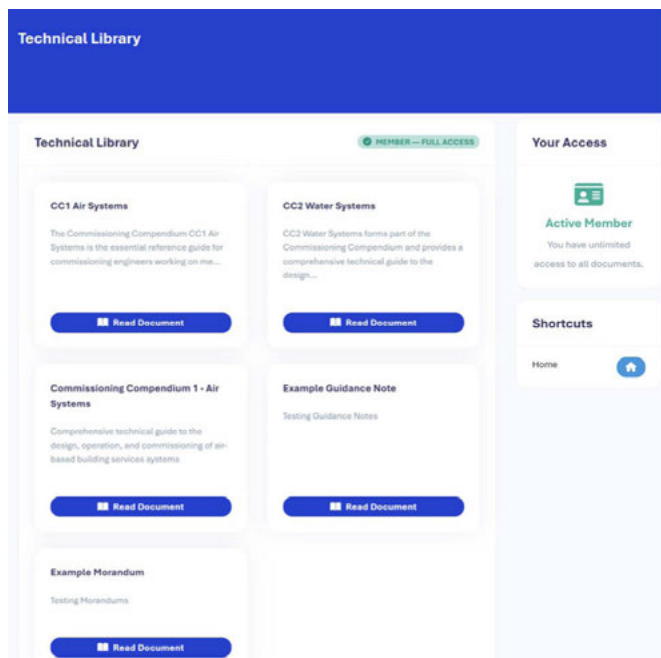
TECHNICAL RESOURCES AT YOUR FINGERTIPS

From day one of go-live, **CSA Connect** will give members free, unrestricted access to a wide range of CSA technical content, including:

- Commissioning Engineers Compendiums
- Technical Memorandums
- Guidance Notes

All resources will be searchable using powerful built-in search tools – placing critical technical information literally at the palm of your hand.

Additional features available within the platform include, direct contact with CSA Support and automated notifications, looking ahead, Phase 3 will introduce online booking for End of Assessment exams and CSA courses such as Core Concepts and Commissioning Management for Project Teams, with more functionality planned beyond that.



CPD UK & NEW COURSE DEVELOPMENT

I would also like to thank Keith for referencing our CPD UK affiliation in his column.

The CSA team has been working hard behind the scenes developing a new course titled **“Commissioning Management for Project Teams.”** This course has already been successfully delivered to an international project management company, receiving excellent feedback from delegates.

The course is now 6 hours CPD UK certified and will be released more widely very soon. Importantly, this training is aimed specifically at Project Teams, helping them understand how commissioning management fits into their projects, the legal requirements involved, and why commissioning must be embedded early with the client team. We firmly believe this course will raise standards and lift the bar across the industry.



CITY & GUILDS PARTNERSHIP APPROVAL

In addition to CPD UK certification, I am pleased to announce that the CSA is now an approved supplier to City & Guilds Training under their Partnership Solutions Approved Supplier Scheme (PASS).

This involved a robust due diligence and onboarding process, similar to major construction frameworks such as Constructionline, and further reinforces the CSA's credibility as a high-quality training and assessment provider.

CONTINUING COLLABORATION

Finally, collaboration remains at the heart of what we do. We continue to work closely with a wide range of associations and governing bodies, and it is also great to see our CSA End of Assessment exams now fully operating successfully back in-house.

There is a great deal happening at the CSA, and **CSA Connect** is a major milestone in how we support and engage with our members going forward. I genuinely believe this platform will transform the member experience, and I look forward to sharing the full launch with you very soon.

RAISING STANDARDS IN CLOSED SYSTEM WATER QUALITY:

CSCA TO HOST FREE INDUSTRY WEBINAR AIMED AT FM ORGANISATIONS

With increasing scrutiny on water quality management across large building estates, facilities managers are under growing pressure to demonstrate robust, compliant, and efficient approaches to closed system control. In response, the Closed Systems Control Association (CSCA), a non-profit organisation, will host a free lunchtime webinar on Thursday 21st May 2026, aimed at supporting professionals responsible for maintaining system integrity across complex building portfolios. The one-hour session will explore practical considerations around water quality in large-scale operations, alongside key insights into facilities management practical completion and fit-out stages—areas where early decisions can have long-term implications for system performance. The webinar will also highlight the value of using CSCA-registered service providers, particularly in ensuring consistent standards and technical competence in pre-commission and remedial cleaning as well as maintenance water treatment in closed systems.

The session will be led by industry specialists Chris Parsloe and John Smith, and will conclude with a live Q&A, offering attendees the opportunity to raise specific challenges and gain expert perspective. Open to both CSCA members and non-members, the webinar reflects CSCA's ongoing commitment to promoting best practice across the sector. CSCA's registered service provider members are companies dedicated to maintaining high standards in the control of water quality within closed systems—an area that continues to be critical to operational efficiency, asset longevity, and regulatory compliance.

A recording of the session will be made available to CSCA members via the association's Members' Area following the event. Book your place on the webinar via the Events page of the CSCA website. www.cscassociation.org.uk



JOIN US FOR OUR FIRST WEBINAR EVENT:



Closed Systems
Special Event for Facilities Managers
Thursday 21st May 2026

TOTALLY FREE FOR ANYONE TO JOIN!

1 CPD POINT
Awarded to all live attendees!

IT'S AVAILABLE TO BOOK NOW - CLICK HERE

**JOIN US FOR OUR FIRST
WEBINAR EVENT!**

BECOME A SPONSOR

See event webpage for details

LIVE

**CSCA
WEBINAR**



Closed Systems

Special Event for Facilities Managers

Thursday 21st May 2026 at 1PM

The Closed Systems Control Association: Driving Standards and Performance Across the FM Sector

AGENDA:



CHRIS PARSLOE Speaking on:

Water Quality across large portfolios



ED PICTON Speaking on:

FM Practical Completion & Fit Out



JOHN SMITH Chairing the webinar & speaking on:

Benefits of using CSCA Service Provider members

PLUS a Q&A session for your chance to **HAVE YOUR SAY!**

**CSCA MEMBERS WILL BE ABLE TO VIEW A RECORDING OF
THE WEBINAR IN THE CSCA MEMBERS AREA OF THE WEBSITE
SHORTLY AFTER CONCLUSION.**

SEE
cscassociation.org.uk

**IT'S AVAILABLE
TO BOOK NOW**

The CSCA reserves the right to alter speakers and/or titles of webinars if circumstances dictate. The views and opinions expressed in the event are solely those of the speakers and do not necessarily represent those of the CSCA.

EARN

1 CPD POINT

Awarded to all live attendees!

Closed Systems Control Association, Water House,
Office 6, Fairway Court, Amber Close, Tamworth B77 4RP.

Tel: 01827 219 508 | Email: admin@cscassociation.org.uk

WWW.CSCASSOCIATION.ORG.UK

CSCA Webinar - Closed Systems - Special Event for Facilities Managers - May 2026 - Sponsor Form v3



[linkedin.com/in/cscsa-secretariat](https://www.linkedin.com/in/cscsa-secretariat)

OPEN EVENT - FREE FOR ALL!



CSA OFFICE NEWS

At last I think the rain has stopped!

As always the CSA is continuing to grow and improve the services we offer to our members.

The launch of moving the CSA exams to in house has been well received and successful. We have also implemented a new accounts package that will align with the CSA app on launch, this will enable you to pay your invoices through the members portal. We look set to be on track with the app launching towards the end of Q2 and are looking forward to this assisting with stream-lining services further for you.

In the meantime we did send a message out in March to ensure you add : **“messaging-service@post.xero.com > on behalf of CSA Office”** to your safe list.

May I also take this opportunity to remind you that CSA payment terms are 30 days and those memberships that have not been paid will be eligible for lapsing.

Once lapsed you would need to go through the joining procedure from the beginning and will be eligible for a lapsed rejoining administration fee. So, please ensure prompt payment of your invoices. If you need an-other copy of that invoice just let us know. By emailing **office@csa.org.uk**

Also, as a reminder to get in earlier with your nominations for the gala awards and booking your table/seat as last year was a sell out event and this year promises to be bigger and better!

CELEBRATIONS

DLC A (COMMISSIONING)

BRADLEY TAYLOR	KIAN MCHARDY
CHANDLER BALMER	CHARLIE PITTS
DOMINIC MORRIS	KAI CUMMINGS
JAMIE BELL	KIERAN GREEN
DARREN WHITHAM	BRANT ZHANG
ALEX BURVILL	

DLC A WATER TREATMENT

DUNCAN SHEPPARD	DANIEL BASSTOE
LEE REED	JOHN CARTER
DAVEY HAM	BOBBY KEEBLE
JERONE WHITE	

DLC B (COMMISSIONING)

TOMAS HRABE	HARRY JOINER
JAMIE WILDISH	

DLC B WATER TREATMENT

KIERAN WHETHAM

DLC C (COMMISSIONING)

ROSS TABOLESKI	JAMES DICKER
----------------	--------------

GRADE 4 EXAMS

JOSHUA WOOD	DANIEL MURRAY
JORDAN MYERS	ABDUL RAHMAN
DANIEL MCENANEY	SALAM



CSA OFFICE NEWS

NEW INDIVIDUAL MEMBERS

JOE MAVIN
MAX LANDLESS
ALFIE BUTLER
MAHESH CHANDRAKANT BIRAJDAR
GAUSAL AZAM
ETHAN VAN BEEK
BOBBY MICHAEL POOLE
SAM JACKSON
VIGNESH SENGUTTAVAN
HAFIZ JABBAR
AHMED MOHAMMED SAMY AHMED EISSA
MUHAMMAD FAIZAN AKHTAR
AHMAD KHAYDAR KALIMBARAN IBNO
MOHAMED ABDOU FAROUK
AHMAD MAHMOUD IBRAHIM ALMUGHHRABI
ABDELRAHMAN MOHAMED ELSAYED KHAFAGY
MOUSA HUSSIEN MOHAMMED
ROBIN DAVIS
KARL ROBERTS
COLIN TATE
HARRY HOLMES
RUSSELL DEAN
MERCIN SERWIN
MODH IZZUDDIN KAMARUDDIN
ANTHONY DALY
ANDY SPINK
LEON AYLETT-LAI
GEORGE SCARROTT
HAYDEN TAPSELL
KIERAN MORRISON
BRADLEY CARTWRIGHT
VICTOR DE PONTES
FRAZER FOGERTY
PETER WRIGHT
SAM HEALEY

ANTONS ARTJUHOVS
GARY ARTERTON
SHAUN RIPLEY
BEN WILSON
GEORGE HALL
JAMIE ANTHONY FISHER
CILLIAN JACKSON
LEE JACKSON
DAVID VERLANDER
AHMED MAHMOUD EL-MOAZ
AHMED ADEL RAGAB ABUSREA
MOHAMMAD ABDULHAFIZ SALEH NASSAR
OMAR ABU SAUA
YAHIA ABD ELNASER ALI ELLUBANI
GAYAS SABRI MOHAMMED
MAHMOUD ABDULKARIM AL HAMAD
MOHAMED HASSAN HAMED SALLAM
MOHAMED ALI
MARK FOX
JACK KELLY-SMITH
CURTIS RITCHIE GEE
KAELAN NAYLOR
GEORGE BOWEN
JOE MURRAY
JAMES TIMOTHY MCGEE
BEN BRANT
DANIEL DOUGAN
VISHNU PRASAD SINDHU SATHEESH KUMA
JACOB JACKSON
HARRY HARRIOTT
KYLE JOSEPH CONSTANTINE LESLIE
BAREETH MIRSHA ABDULLAH
VIRGILIO TIAMZON JR
SIRASUDEEN KASIM

NEW CORPORATE MEMBERS

Green Star Sentral Air Conditioning WLL
Advanced Technical Services Company
Arventa Technis WLL



**COMMISSIONING
SPECIALISTS
ASSOCIATION**

Gala Awards
2026

**NOMINATIONS
NOW OPEN**

• Park Plaza Riverbank Hotel - Thursday, 8th October 2026 •

Recognising and Rewarding Commissioning Excellence

Following the huge success of last year's awards programme, and the record attendance at the presentation dinner, 2026 will again see the commissioning sector come together in celebrating the wonderful achievements of its people, businesses, products and services. Retaining a central London location, the gala dinner will again be held at the Park Plaza Riverbank Hotel, on the evening of Thursday, 8th October.

So, if you or your company has someone or something to shout about, these awards provide the perfect platform to get your accomplishments acknowledged, rewarded and celebrated.

The awards entry process is **NOW OPEN**, with the online entry forms available for completion via the dedicated awards website - www.csa-awards.co.uk.

So what have you got to lose, simply go to the website to complete an entry form... and if selected as a 2026 Finalist by the Judging Panel, **enjoy some fantastic publicity** as we countdown to the Gala Awards Ceremony.

Don't miss your chance to be recognised - enter now!

www.csa-awards.co.uk

Categories

- Cx Engineering Project of the Year
- Cx Management Project of the Year
- Building Services Innovation of the Year
- Cx Engineer of the Year
- Cx Manager of the Year
- Cx Engineering Provider of the Year
- Cx Management Provider of the Year
- Investment in Training Award
- Student of the Year
- Diversity in Commissioning Award
- Water Treatment Project of the Year
- Water Treatment Engineer of the Year
- Water Treatment Provider of the Year
- CSA Special Recognition Award

Sponsors and Event Partners



Organised by on behalf of



www.csa-awards.co.uk

Protecting the trades that keep things flowing

HVAC Commissioning & Water Treatment trades often need **Professional Indemnity and Liability** Insurance covers. Specialising in Insurance for the Commissioning and Water Treatment Trades for over 25 years we can offer specialist quotes for **Professional Indemnity and Public and Employers Liability** Insurance as well as **Cyber** and additional covers.

Get in touch: Ashley.simmons@thecleargroup.com
 Visit: www.clearinsurancemanagement.com Call: **01494 733361**

Decimal Place, Chiltern Avenue, Amersham, HP6 5FG

Clear Insurance Management Limited is authorised and regulated by the Financial Conduct Authority.
 Registered in England No. 3712209 Registered Office: 1 Great Tower Street, London EC3R 5AA

clear
insurance management



ASSOCIATED INSTRUMENTS
REPAIRS

Manufacturer of Micromanometers, dpm Ane™, dpm-i Pitot Tubes and dpm Hoods.

With our bespoke wind tunnels we can perform calibration of anemometers from 0.2 to 50 m/sec and volumes from 2 up to 1000 l/sec.

All calibrations traceable to National Standards.

Friendly personal service at all times.

CELEBRATING 25 YEARS IN BUSINESS

Tel/Fax: +44 (0)1280 823823 E-mail: air@ttseries.com www.a-i-r.co.uk

eleXion

Fill Clean Protect

T: 01256 678 268
E: info@eleXion.uk W: eleXion.uk

VDI 2035 COMPLIANT

EleXion Water Treatment Ltd
 Unit 3, The Glenmore Centre Fancy Road, Poole BH12 4FB

BSRIA All your instrumentation needs from one trusted partner
Instrument solutions partner

Air Velocity & Flow
 Pressure
 Sound
 Light
 Electrical
 Frequency
 Temperature
 Humidity

CALIBRATION
 HIRE
 SALES

Click here to learn more

www.bsria.com/uk **0800 254 5566**

AIRFLOW MEASUREMENTS LTD.

INSTRUMENT CALIBRATIONS SERVICE, SALES, REPAIRS, HIRE

PROMPT SERVICE & TRACEABLE CALIBRATIONS FOR

Micromanometers, Anemometers, Balometers,
 Pressure Meters, Water Test Sets,
 Ductwork Leakage Testers, Smoke Generators,
 Photometers, Electrical Testers

Benefit from over 100 'man-years' experience

72 Manchester Road,
 Kearsley,
 Bolton, BL4 8NZ
 Tel: +44 (0)1204 571499 Fax: +44 (0)1204 571734
 E-mail: cath@airflowmeasurements.com
 Website: www.airflowmeasurements.com